Appendices

Appendix 1: Field Note

<u>This note was created to explain the ECB4 Assessment</u> to those working in the field. It is public and may be circulated to any interested parties. Please direct any questions to the ECB4 consultant, Paul Currion (paul@currion.net).

Background

- The <u>Interagency Working Group</u> (IWG) is composed of 7 NGOs CARE, CRS, IRC, Mercy Corps, Oxfam, Save the Children (US) and WorldVision.
- The IWG commissioned a report on <u>Emergency Capacity Building</u> (ECB) leading to 4 joint initiatives to improve their work in the field.
- ECB4 = <u>Information and Communications Technology</u> (ICT) for emergency response, but it covers information requirements in general.

ECB4

- An <u>Assessment</u> is being carried out to identify a) needs and gaps in ICT, and b) information flows during emergency responses.
- The Assessment includes <u>HQ visits</u> to all IWG members, and <u>field visits</u> to make sure the field perspective is emphasized.
- The Assessment Report will be used by the IWG to decide how to improve information management and systems.

Timeline: 1 September 2005 – 31 March 2006

The Assessment Process

- a) Field Visits will:
 - Cover all IWG member organisations
 - Last for around 2 weeks, mainly in field offices
 - Aim for a 'light footprint'
- b) Field Visit activities will include:
 - Gathering background documents and other material
 - Semi-structured interviews and discussions with key staff
 - On-site assessment of existing capacity
- c) Identify key information and information flows in emergency:
 - What information moves? (I.e. what types of information are required)
 - When does information move? (I.e. formal vs informal reporting)
 - How does information moves? (I.e. channels and formats)
 - Where information moves? (I.e where does it move from and to)
 - Why does information move? (I.e. what triggers the information flow)

d) Assess capacity of emergency response and ICT structures, based on:

- Staff and Support
- Policies and Procedures
- Hardware and software