Table of contents

T	C	
Ura	ha	00
Pre	ıa	-

Summary

1. Background	4
2. Context	6
2.1 Political developments	6
2.2 The health system	7
2.2.1 The health system prior to the war	7
2.2.2 Health services during the war	8
3. MSF in Bosnia	9
3.1 The programme	10
3.1.1 Drug distribution programme	10
3.1.2 Other programme components	12
3.2 Perceptions of stakeholders	13
3.2.1 Bosnian health authorities	13
3.2.2 MSF staff	14
3.2.3 Humanitarian organisations	15
4. Discussion	16
4.1 Early presence in Bosnia	16
4.2 Adjustment to the European environment	16
4.3 The choice of distribution channels	17
4.4 Availability of data and medical information	17
4.5 Complexity of the programme	18
4.6 Co-ordination with other humanitarian NGOs	18
4.7 Human resources	18
4.8 Availability of drug distribution policies and instruments	19
4.9 Interrelationships of programme components	19
4.10 Termination of the programme	20
5. Conclusions and recommendations	21
5.1 Appropriateness	21
5.2 Organisation and management	22
5.3 Co-ordination between NGOs	25
Appendix 1: Terms of Reference	
Appendix 2: Resource persons	
Appendix 3: Chronological order of events	

Appendix 4: Field stations in Bosnia and Croatia