

# Protracted urban conflict response: what needs to change

Introduction

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Michael Talhami
ICRC Regional Water & Habitat Advisor
Near and Middle East



#### General Conflict-related Trends

- Sharp increase in the number of armed conflicts being played out in urban areas
- Several conflicts have taken on a protracted nature
- Insufficient respect for the applicable rules of IHL
- Shrinking humanitarian space due to a lack of safe access



## Unprecedented Humanitarian Needs

- Needs are increasing and becoming more geographically distributed
- In urban areas the needs span the full spectrum between humanitarian and development
- International sanctions, embargoes and/or other restrictions on trade, importation and delivery of goods at times makes it more difficult to ensure the provision of some crucial materials/consumables.
- Inadequate provision of essential services pose a risk to public health and can facilitate displacement



# A CALL FOR A BETTER APPROACH TO ASSISTING AFFECTED PEOPLE

- The paradigm to replace the relief-rehabilitation-development continuum
- Strengthening compliance with IHL
- The impact of the deterioration of essential urban services, specifically on public health
- Current humanitarian operations/practice, including the length of current planning periods, relationships with local actors and the local population, and technical capacity and competences
- The flexibility and duration of funding schemes and structures
- Further research to address knowledge gaps in support of the issues listed above



# **Topics Covered**

- A. Methodology
- B. Three Concepts
- C. Evidence

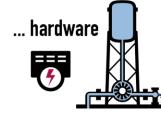
## A. Methodology



B1. Components of an urban service

All essential services depend on ...



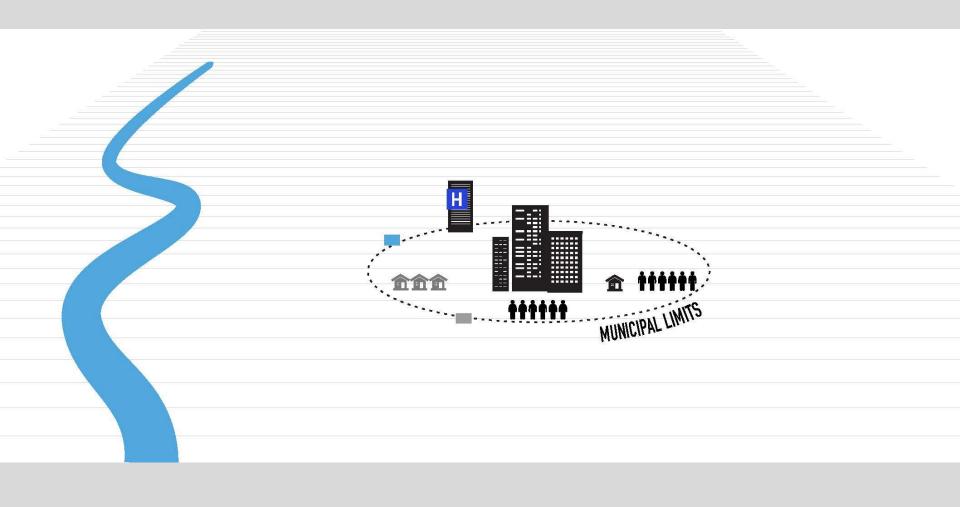


... consumables





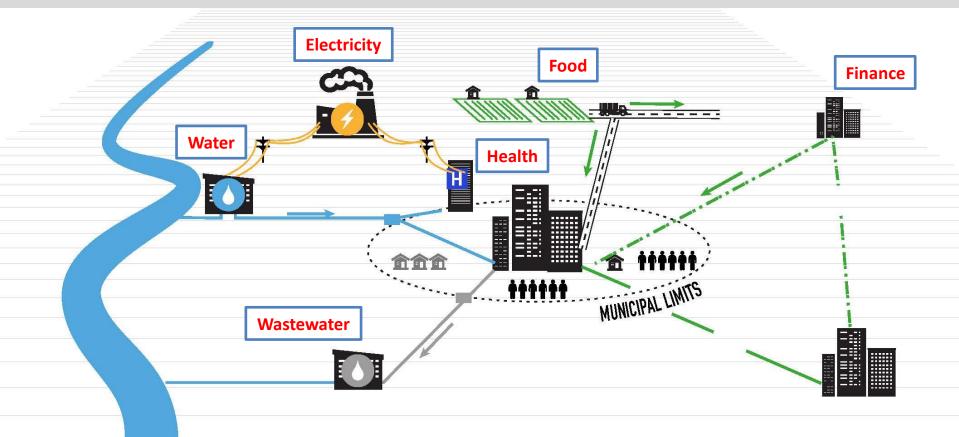
### B2. Defining 'urban'



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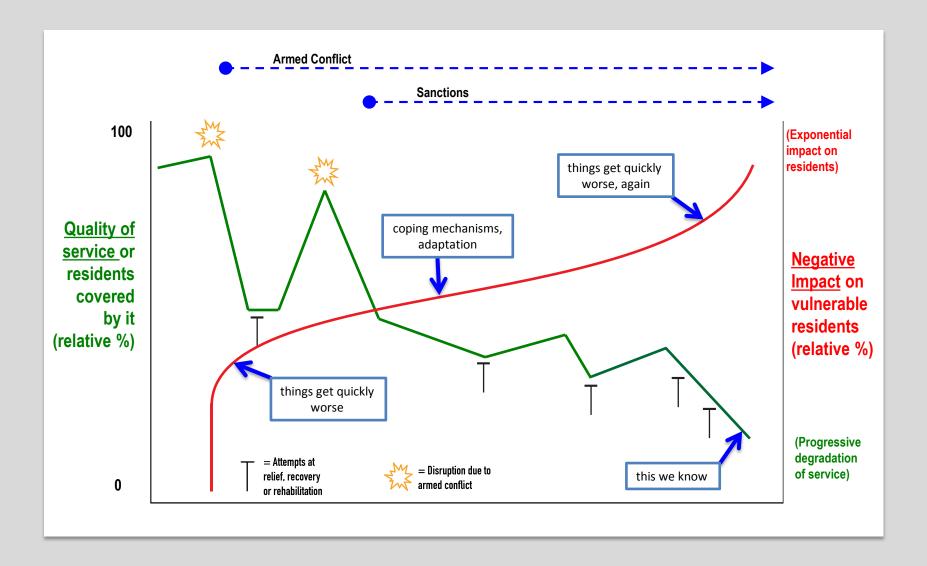
interconnected services

- 'urban' extends beyond the city
- urban services are interconnected



Urban context: the area within which civilians vulnerable to disruptions in essential services reside, and the network of components supporting those services.

#### B3. Quality of Service, and Impact



[spoken only]
Impact curve: - depends how you measure 'impact' (livelihoods, wellbeing, public health)

#### C. Evidence to support the call

Information required early on, to support long-term:

#### **Programming (Operations)**

- > staff absences, water disruptions, hospital records, electricity disruptions
- > critical weaknesses in cross-service linkages / building resilience
  - → risk analysis to define breadth and depth of programmes

#### **Decisions (Policy)**

- auditing of knock-on effects of direct damages
- how to gauge impact of single or repeated disruptions (not just degradation) of a service
- how (and for whom) do coping mechanisms reduce impact
  - > support case for flexible funding and increased capacity

.... and several others detailed in the report.



Thank —you m.zeitoun@uea.ac.uk





# URBAN SERVICES DURING PROTRACTED ARMED CONFLICT

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(Near and Middle East)



## The path to a better approach

To start with, the magnitude of the challenge must be allowed to induce a shift in our thinking. This requires acknowledgment of:

- (a) the sheer scale of the challenge;
- (b) the duration of the challenge;
- (c) the multifaceted interconnectivity of essential services;
- (d) cumulative and indirect impacts as well as direct impacts;
- (e) the politics of a highly securitized operating environment;
- (f) the significant shortcomings resulting from gaps in evidence and analysis;
- (g) challenges faced as a result of lack of respect for the rules of IHL;
- (h) the need to rethink the relief-rehabilitation-development spectrum; and
- (i) funding that does not match the duration or scale of the needs.



# Cumulative Impact Infographic



# Scale of the challenge

#### Scale

- Hardware: Infrastructure and machinery
- Consumables: Quantity, transport and delivery
- People: operators, technicians, repair crews and other support staff





# Duration of the challenge

Some protracted humanitarian interventions in urban areas:

- Afghanistan 30 years
- Iraq 25 years
- Gaza Strip 9 years
- Syria 5 years
- Yemen 5 years
- Ukraine 2 years



# Direct Impact

## Damages to:

- Infrastructure
- Consumables
- People





## Other direct impacts

#### Damages to:

- Hospitals
- Transportation
- Service Provider Control Room
- Service Provider Warehouse





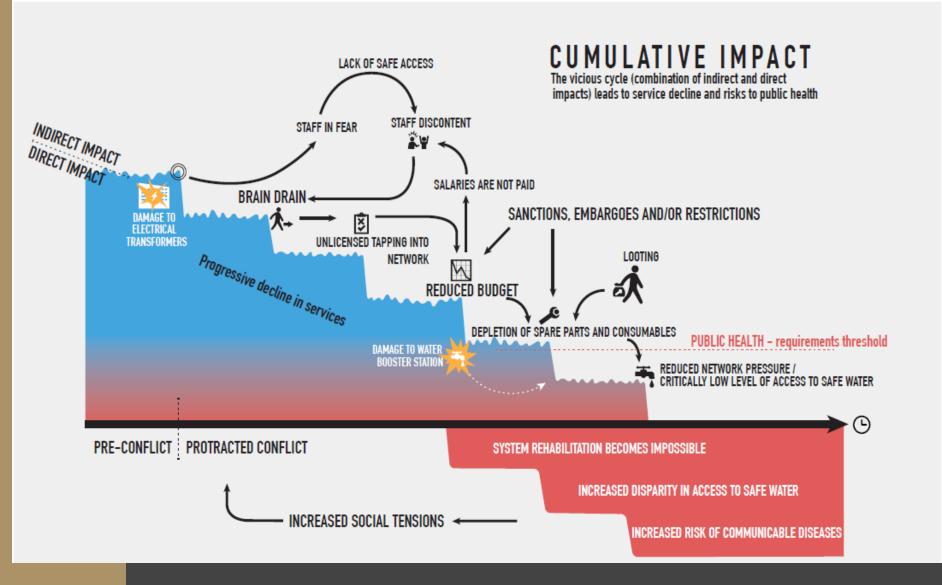
# Indirect Impact

- Infrastructure
- Consumables
- People





# Cumulative Impact





# Politics of a highly securitized operating environment

- Shrinking humanitarian space lack of safe access
- Security constraints require most humanitarian actors to work a step removed from the actual armed conflict.



# Challenges faced as a result of lack of respect for the rules of IHL

- IHL provides protection for civilian objects
- Several key challenges still arise in part from the lack of respect for IHL and the weaponry used in urban areas
- "Explosive weapons in populated areas" shows that some weapons can have humanitarian consequences far beyond their impact zone





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