

COVID-19 RESPONSE IN REFUGEE COMMUNITIES

STEP 1

PREVENTION: Community Engagement & Awareness Raising

Health awareness implementation of COVID-19 preventive measures.

A Communication with Communities



Disseminate clear advice and precautionary measures via SMS to refugee families.

Wide communication campaign through social media platforms on hygiene promotion and key updates from MoPH, UNICEF and WHO.

Dissemination of COVID-19 information material through awareness sessions in all refugee tented settlements and collective shelters.

B Training provided to humanitarian staff and refugee population



More than 400 UNHCR staff and frontline workers trained and mobilized.

Continual trainings of health and non-health partners.

Wide network of more than 6000 community members trained and trusted.

C Distribution of hygiene kits provided to the people in need



Distribution of soap and hygiene kits to refugee families in informal settlements and collective shelters across the country.

STEP 2

CONTAINING TRANSMISSION: Reduction of movements and isolation procedures in overcrowded settings

Provide clear guidance and support to refugee population for improved COVID-19 home isolation & treatment.

Shelter and WASH teams assist communities and families in ensuring ability to self-isolate and provide needed equipment, access to water and food.

Through its refugee communication platforms, UNHCR informs the refugees about the guidance on home isolation and provides training for caretakers.

LEVEL 1



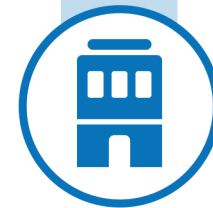
Self-isolation at home (**Household Level**): when the number of case(s) identified within Informal Settlements (IS) by MoPH team to home-quarantine is considered 'minor'*.

LEVEL 2



Community Isolation (**Community Level**): When the number of case(s) identified within IS advised by MoPH team to home-quarantine is considered 'major'.

LEVEL 3



Municipal Isolation: (**Municipal Level**): when the number of suspected case(s) identified within IS is both major AND affecting clusters of informal settlements in close proximity.

LEVEL 4



Full Quarantine: When the number of case(s) identified within IS advised by MoPH team to home-quarantine is major and affects more than 50% of the individuals.

STEP 3

TREATMENT & CASE MANAGEMENT

Supporting the expansion of existing capacity for hospitalization and intensive care to ensure that COVID-19 infected persons in need can be given treatment, and avoid competition for care

A Support to refugee population for improved COVID-19 detecting and reporting through:



Technical support to the MoPH COVID-19 call center.



Human resources support to the MoPH COVID-19 call center.

B Support to public and private hospital service delivery in the COVID-19 response



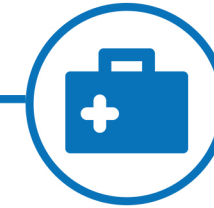
Extend existing ward capacity in a selected number of COVID-19 hospitals, including additional beds and intensive care units.



Establish stand-alone facilities to treat refugee population if the national capacity in reached, including additional beds and intensive care units.



Provide staffing support.



Provide additional equipment.



UNHCR will cover 100% of test and treatment for refugee patients.

* The term 'minor' or 'major' are related to the absorption capacity of the IS.