

27TH ALNAP MEETING CHENNAI, INDIA 17-19 JANUARY 2012 Feedback summary

The Urban Challenge:

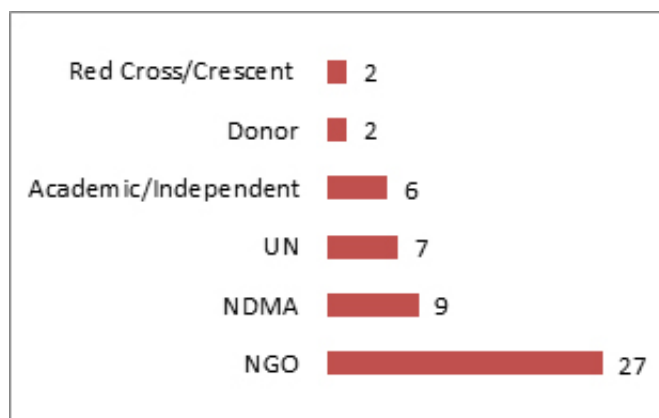
Adapting humanitarian
response to a changing world

HOW DID WE DO?

This document summarises the feedback received about ALNAP's 27th Annual Meeting in Chennai, India.

DAYS 1 and 2

Out of 123 meeting participants 52 participants responded to our request for feedback about the meeting. They break up by constituency groups as follows:

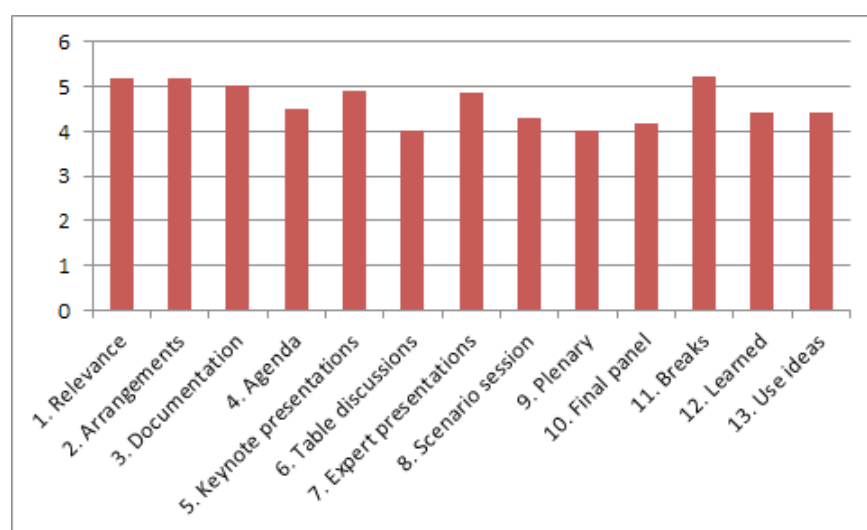


RESPONSES

We asked participants to rate their experience of the meeting. Below are the average results.

- 1. Relevance of the meeting** **5.2 / 6**
1: Not at all relevant – 6: Very relevant
- 2. Satisfaction with pre-meeting communications and arrangements** **5.2 / 6**
1: Not at all satisfied – 6: Very satisfied
- 3. Quality of the documentation provided for the meeting** **5.0 / 6**
1: Very poor quality – 6: Very good quality
- 4. Design of the agenda** **4.5 / 6**
1: Very poor – 6: Very good

5. Usefulness of the keynote presentations 1: Not at all useful – 6: Very useful	4.9 / 6
6. Usefulness of the small group discussions 1: Not at all useful – 6: Very useful	4.0 / 6
7. Usefulness of the expert presentations 1: Not at all useful – 6: Very useful	4.9 / 6
8. Usefulness of the scenario session 1: Not at all useful – 6: Very useful	4.3 / 6
9. Usefulness of the plenary 1: Not at all useful – 6: Very useful	4.0 / 6
10. Usefulness of the final panel discussion 1: Not at all useful – 6: Very useful	4.2 / 6
11. Usefulness of coffee breaks/lunches/other opportunities to interact with other delegates 1: Not at all useful – 6: Very useful	5.2 / 6
12. Amount of learning resulting from the meeting 1: Nothing – 6: A very large amount	4.4 / 6
13. Degree to which the participant's organisation will use ideas from this meeting 1: Not at all – 6: To a very high degree	4.4 / 6



Summary of participants' ratings

Participants' comments

We also asked participants for their comments. In answer to the question *'Overall, what did you appreciate about the meeting, that you think ALNAP should ensure is done again?'* the most common positive comments were made about:

- the 'variety of participants'
- the simulation exercise.

In answer to the question *'Overall, what would you change for future meetings?'* the following suggestions were made more than once:

- Set clearer objectives.
- Be clearer about the action plan coming out of the meeting.
- Improve interpretation and translation.
- Aim for an even wider variety of participants.

DAY 3

Day 3, the Full Members' Day, was attended by over 70 representatives, 16 of whom provided us with their feedback. The agenda focused on taking stock of existing Quality and Accountability Initiatives in the morning and an 'open space' session to discuss issues of importance to the membership in the afternoon.

RESPONSES

Degree to which participants feel they have a better understanding of the various methods for increasing quality and accountability in the sector **3.9 / 6**

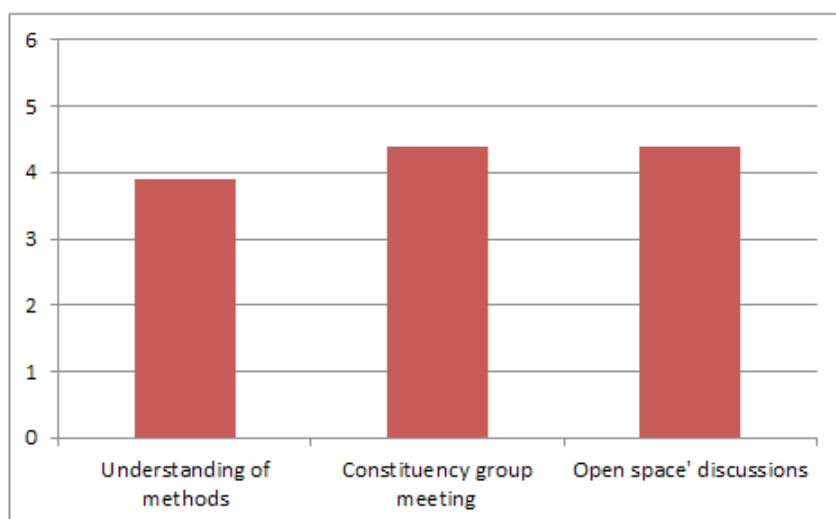
1: Not at all – 6: To a very high degree

Usefulness of the informal constituency group meeting **4.4 / 6**

1: Not at all useful – 6: Very useful

Usefulness of the 'open space' discussion **4.4 / 6**

1: Not at all useful – 6: Very useful



Summary of participants' ratings

Participants' comments

Participants appreciated the overview of existing Quality & Accountability initiatives, some more critical voices noted an absence of movement towards consensus.

In answer to the question '*Do you have any advice (things to keep; things to do differently) for planning future members days?*' the following suggestions were made more than once:

- Provide a background note/briefing paper.
- Provide clearer objectives.