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REACH Informing more effective humanitarian action

Matthew Wencel - Regional GIS Manager,
Middle East and North Africa

- 1. Challenges of mapping in Syria
- 2. Host community mapping in Jordan
- 3. Informal infrastructure mapping in Zaatari refugee camp

What is REACH?

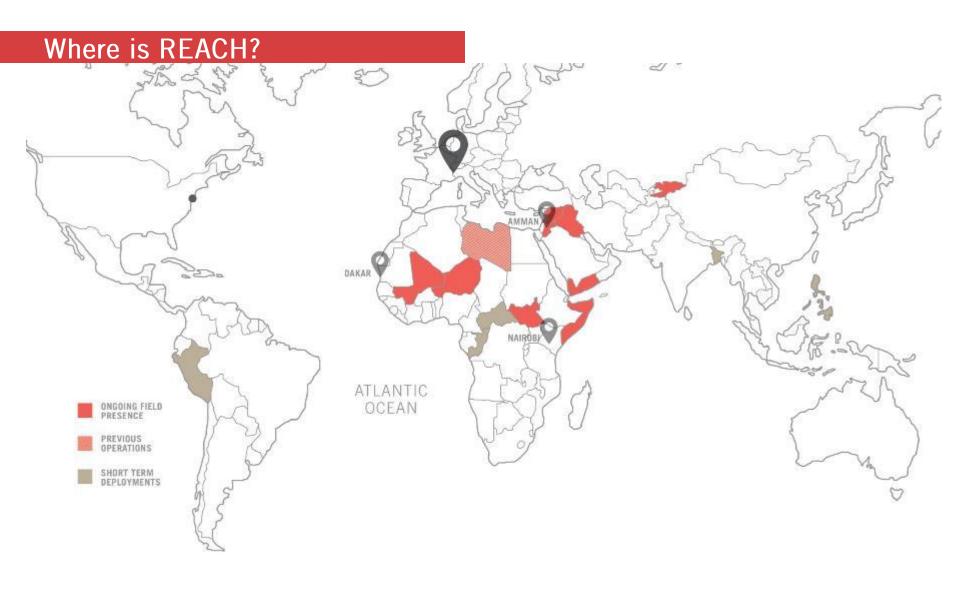
REACH is a joint initiative of two internationals NGOs, ACTED and its sister organisation IMPACT Initiatives, and the United Nations Operational Satellite Applications Programme (UNOSAT)

Global Coordination, Partnerships, and HR



Remote Sensing Expertise and Analysis

Country
Operations
& HR,
Grant
Management



In northern Syria, REACH has been working on remotely managed assessments and remote analysis since early 2013.

REACH's experience in Aleppo has included urban multi-sector and shelter damage assessments.

Limited access and an ever-changing situation due to on-going conflict present a constant challenge to gathering detailed and accurate information from reliable sources.

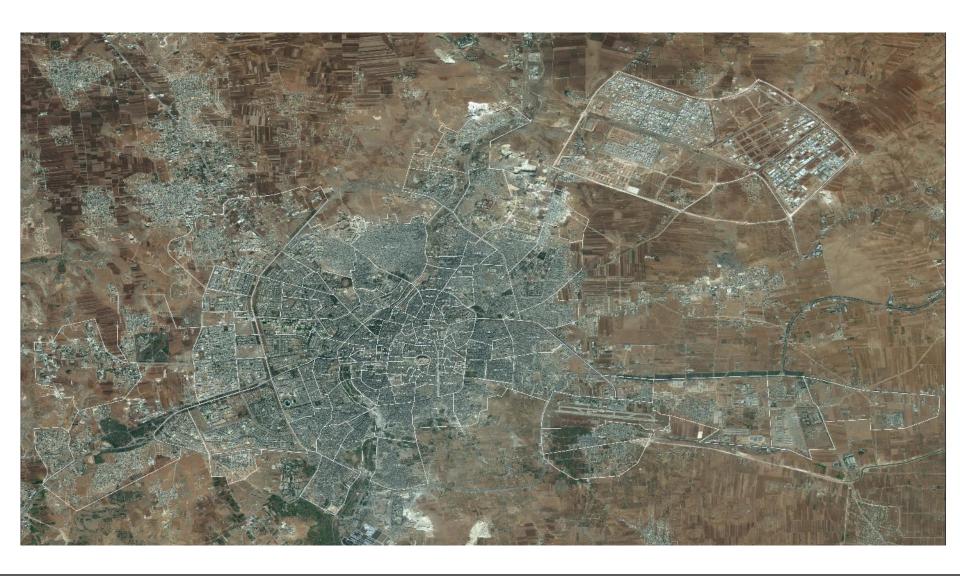
Mapping has been used extensively as a means to get the most out of the data that is collected in these difficult areas.

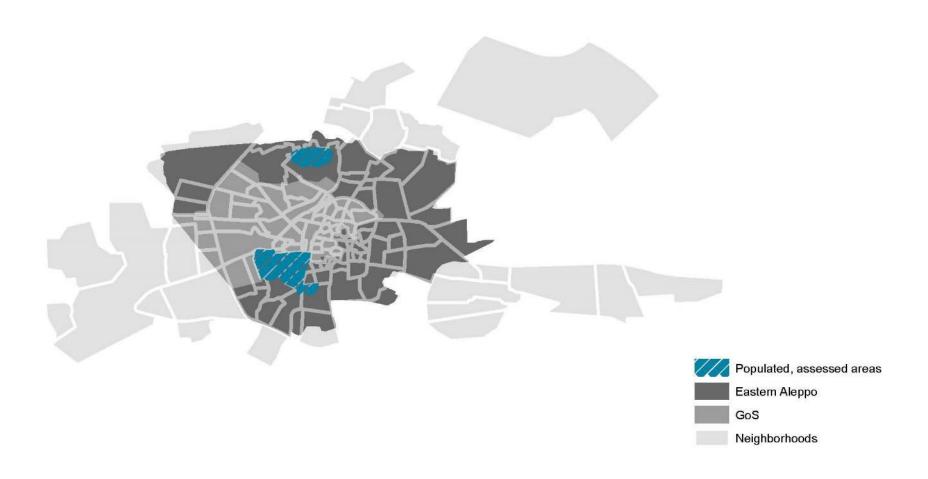
For Aleppo city, there are recognized neighborhood boundaries which allow for the attribution of data to small subdivisions of the city, ideal for demographic mapping.

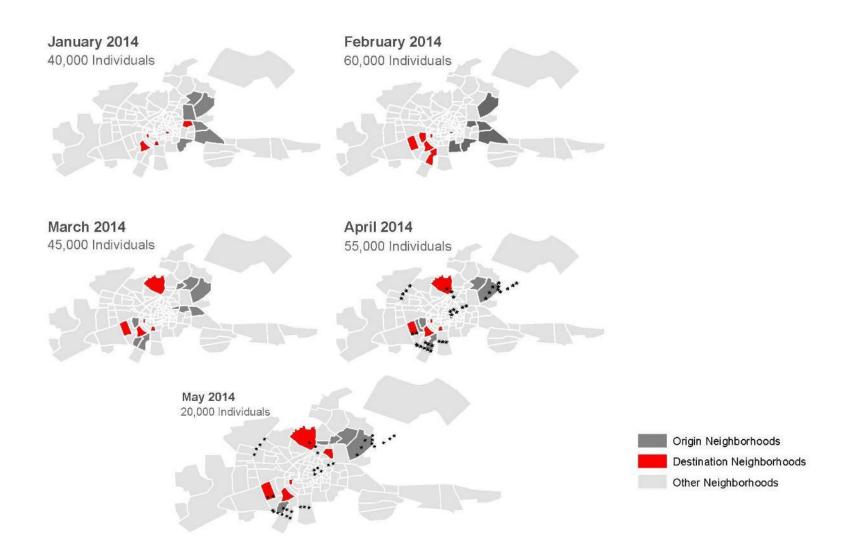
However, it is difficult to obtain data that can be precisely aggregated to the neighborhood level. Enumerators, managed remotely, are often reliant upon cursory observations in the field and a limited number of key informants. Therefore, participatory mapping exercises are used quite frequently, resulting in 'overlay' maps.

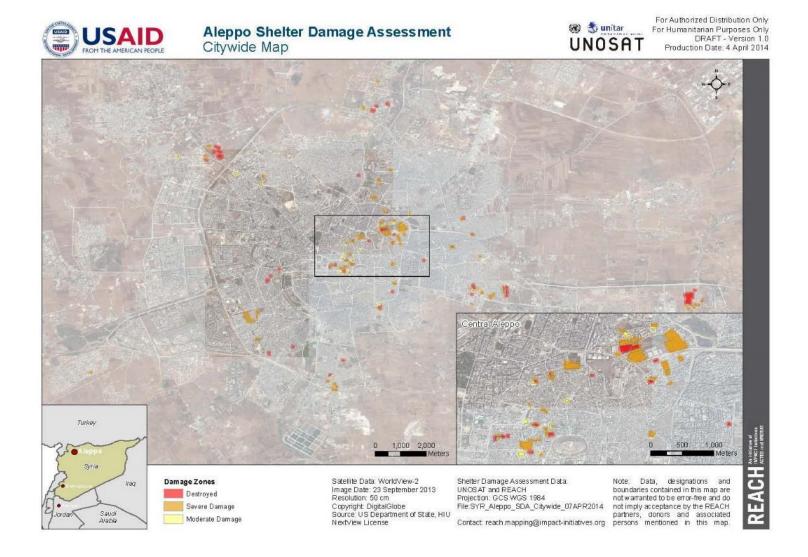
Due to the limitations on primary data collection, remote analysis and secondary data review are also relied upon heavily.



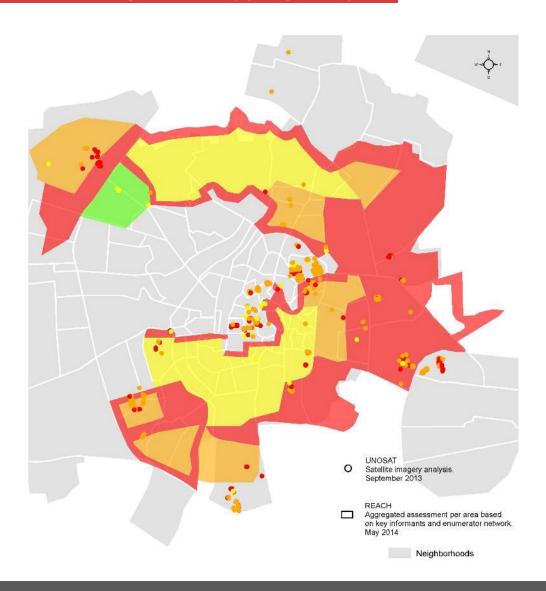












Damage Categories



Category 1 (slight damage) Light repairs required (windows, doors)



Category 2 (moderate damage) *In addition to light characteristics Under 30% roof damaged Severe fire damage Repair possible



Category 3 (Heavy damage) Over 30% roof damaged Severe fire damage Repair possible



Category 4 (Destroyed)
*In addition to previous categories
Unusable houses or building leveled
Repair not possible



Summary of key challenges

- **Insecure environment**, posing considerable threats to health and safety of staff
- Irregular access to areas of the city or population groups, making continued trend analysis difficult
- Remote management of staff, causing uncertainty due to breaks in communication
- Often low levels of reliability and/or inadequate focus of data collected

Advice for mapping in areas with high insecurity?

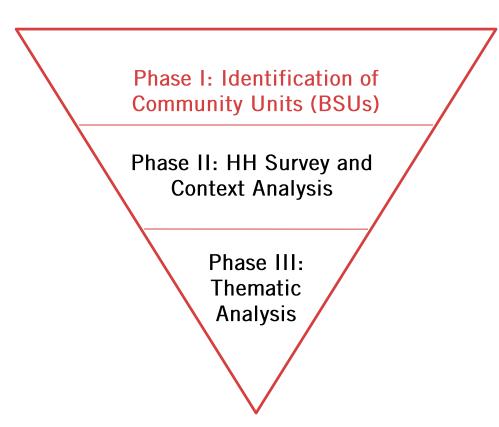
- **Build a team you trust** It is critical to vet and train a network of enumerators and key informants that you can rely on
- **Don't take unnecessary risks** Let staff on the ground make the call regarding their personal safety; Local staff know the situation best
- Devise a flexible sampling methodology based on access Need to be realistic about what you can collect
- Be honest about the reliability of the data collected Be transparent about any limitations; Consider reliability scoring
- **Triangulate** Cross reference with remote analysis and secondary data review; Pursue mixed methods approaches



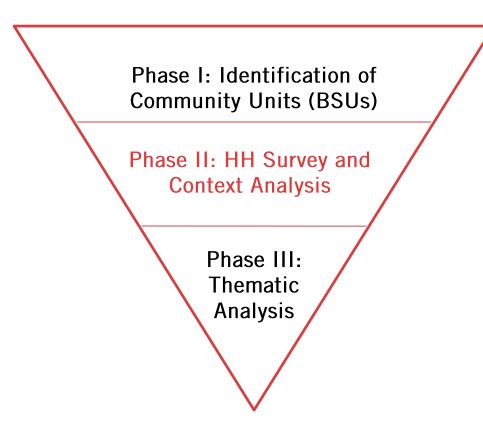
In Jordan, REACH conducted a large scale assessment of refugees living in host communities. At the time, there were a host of problems:

- Information management systems were struggling to keep pace with rapidly changing environment
- No overview of settlement patterns
- Lack of reliable data on populations and needs
- Uncoordinated aid delivery
- Rapidly changing needs as displacement became protracted

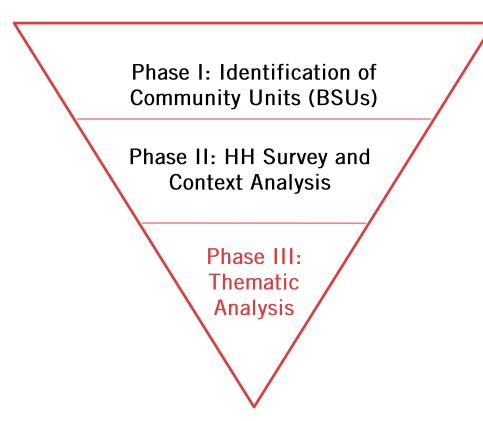




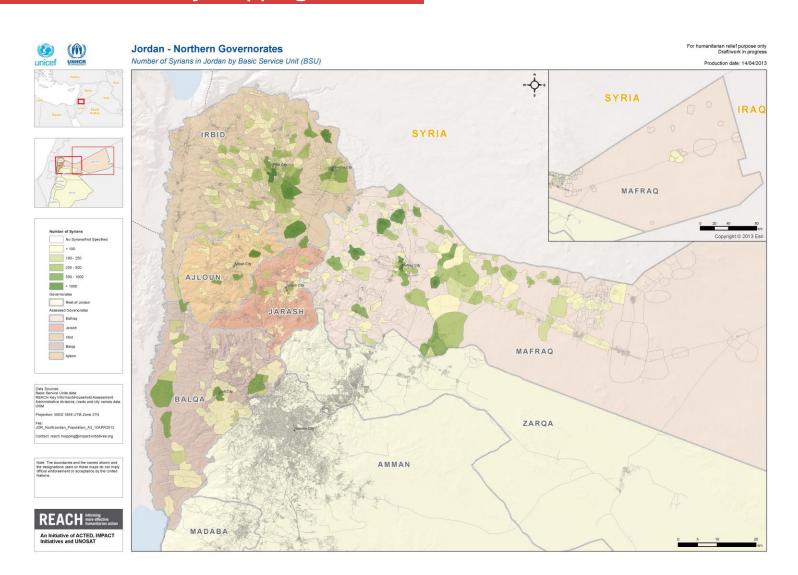
Phase I: Through participatory mapping exercises during focus group discussions, community perceived boundaries, referred to as basic service units (BSUs), were drawn and later digitized. Multisector Key Informant interviews were conducted within each BSU, creating a high level picture that can also inform later steps in the process.



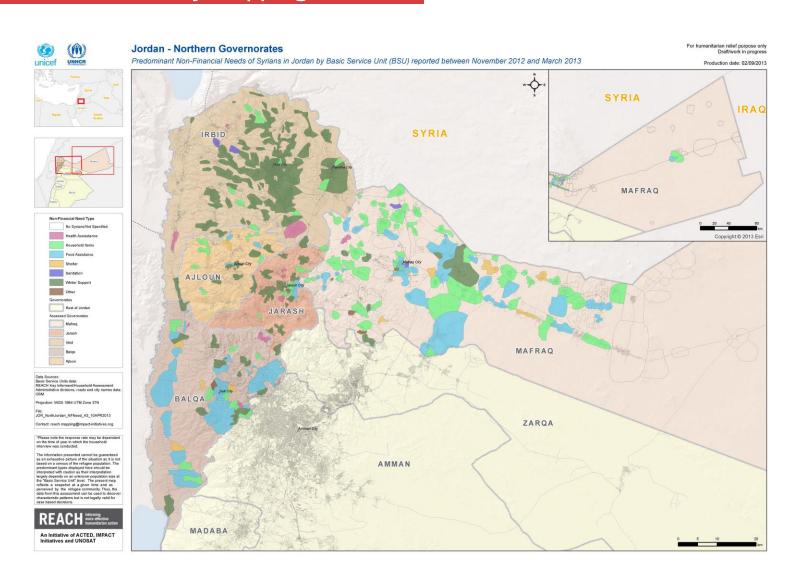
Phase II: Multi-sector household level assessments were conducted, covering: demographic data, accommodation status, registration status, protection concerns, displacement profile, and needs / access to basic services.



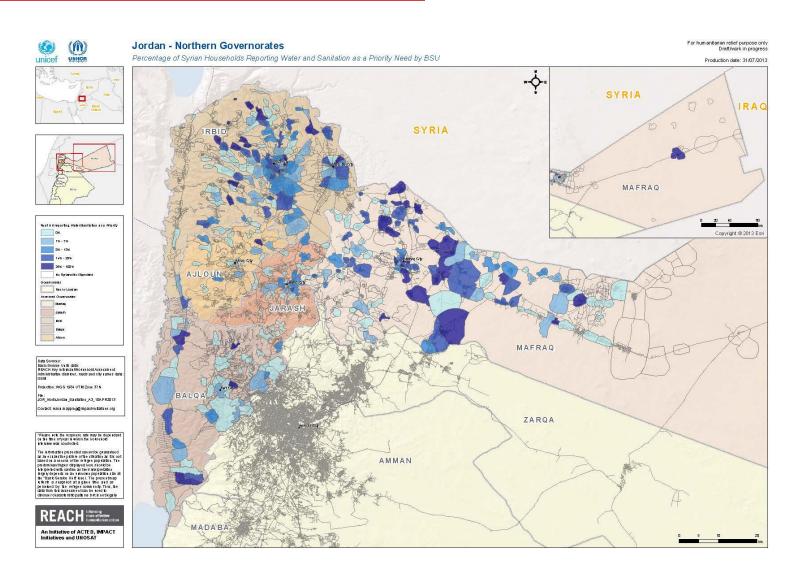
Phase III: Targeted programme-specific assessment of areas in which refugee families are located. Use of BSUs to link with community leaders to facilitate access to all groups and specifically most vulnerable households. Collected data informs programme planning and implementation.



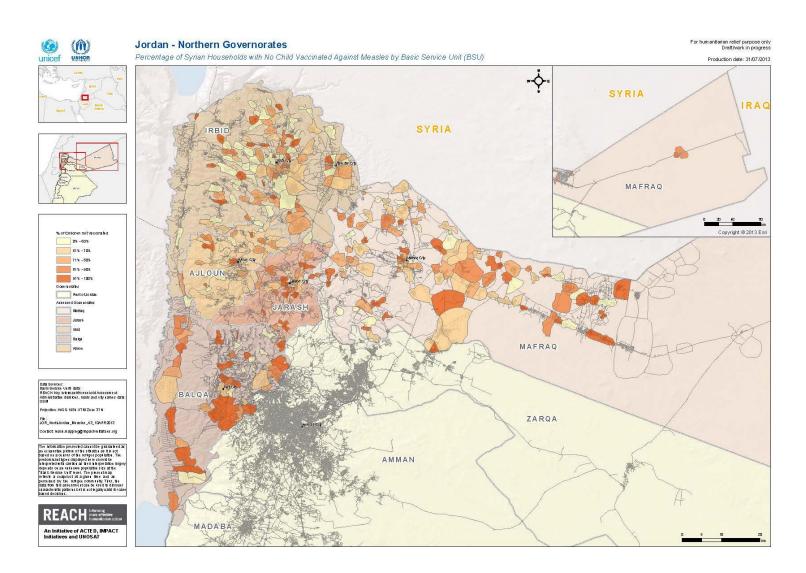














Through this methodology, REACH was able to:

- Provide an overview of the refugee settlement pattern in host communities in northern Jordan
- Identify and locate vulnerable populations in relation to available services
- Provide reliable data on the needs of the population to other actors supporting the design and coordination of sector specific programming

The BSU methodology was particularly useful in the urban setting.

As urban neighborhood boundaries were largely absent in northern Jordan, the BSUs allowed for the urban population to be subdivided for analysis, revealing trends within urban areas.

Urban and rural data were also directly comparable allowing for further stratification in the analysis.

In terms of protection, the BSUs allowed for sensitive household level information to be aggregated to a more meaningful community level without jeopardizing the safety and security of refugee families.



November 2012

June 2013

Over time, residents in Zaatari camp started reorganizing themselves into household 'compounds,' relocating tents and caravans of extended family members around a central 'courtyard.'

Continued dissatisfaction with the collective WASH centers provided by the aid community led to the proliferation of informal infrastructure, improvised toilets and showers and their related drainage systems (septic tanks, ditches and pits), at the household level.

All wastewater production and disposal at the household level is unauthorized and unregulated, and thus unmanaged, creating a significant sanitation problem in the camp.

At the request of UNICEF, REACH conducted a detailed household wastewater assessment.





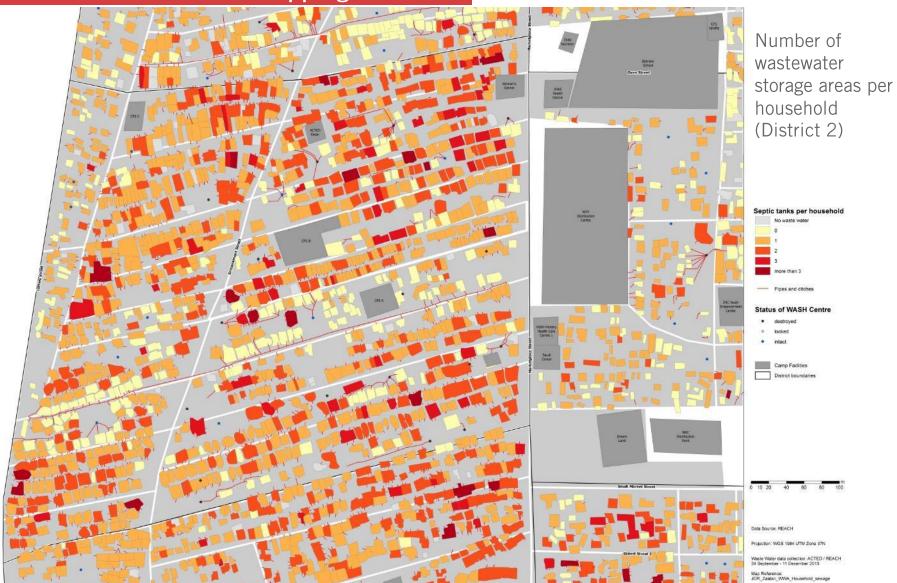
Wastewater Assessment Methodology:

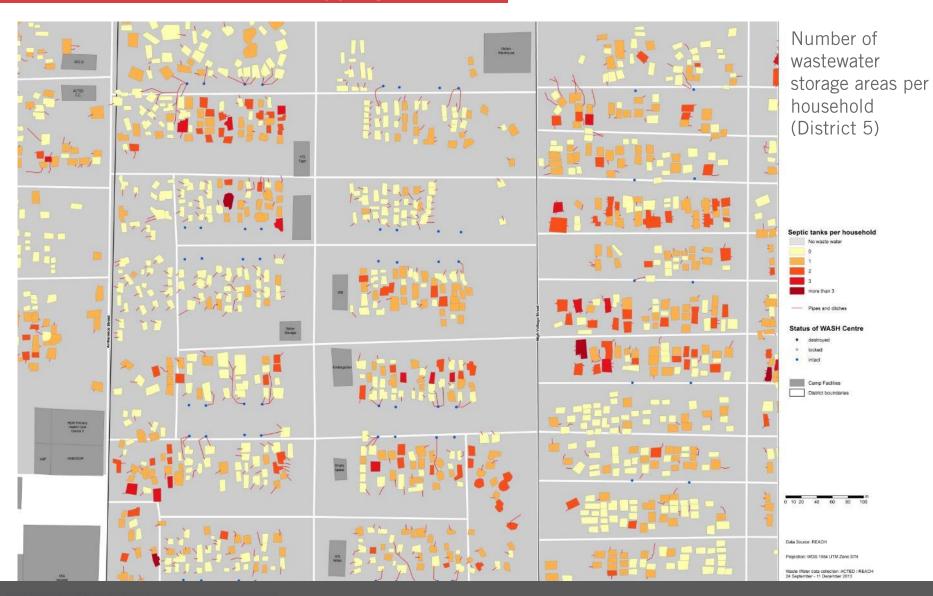
- Household boundaries were drawn on satellite image overlays through participatory mapping exercises with camp residents and later digitized
- Wastewater storage and drainage locations were collected on GPS devices in the field
- And a short household wastewater survey was conducted using OpenDataKit (ODK) on mobile devices











Through this methodology, REACH was able to gain a detailed understanding of two important informal phenomena in the camp:

- The formation of household compounds
- The establishment of informal infrastructure across the camp

Camp managers and WASH actors can now utilize these products and data as a baseline for programming and the eventual formalization of a campwide wastewater system.

One of the next steps for Zaatari is to establish a land management system for the camp.

The success of the wastewater effort has led to the evaluation of a similar methodology to formalize household 'parcels' into a cadaster and subsequent database with associated shelter IDs and registration information, ideally paving the way for some form of land tenure for residents in the future.

This type of methodology can be particularly useful in other types dense informal settlements. However, the availability of high resolution satellite imagery, access to the community and the cooperation of the settlement residents were critical to the success of this effort.



Contact Information



Me

matthew.wencel@reach-initiative.org

REACH Geneva Office

International Environment House n.2
Chemin de Balexert 7
1219 Châtelaine (Geneva)
Switzerland

+41 22 566 29 63

geneva@reach-initiative.org

REACH Online

www.reach-initiative.org

Twitter: @REACH_info